

Handlebar Corral Productions promoters of Thunder in the Smokies

RULES, REGULATIONS, Q&A

We take pride in having quality vendors. We appreciate your support and cooperation. Violation of any of these terms is subject to a fee or dismissal from the event without a refund.

You must abide by all federal, state and city laws. You understand that you must carry your own insurance and that you are not covered by the promoter's or other insurance policies. You will not hold the promoter liable for any accidents, theft, fire, acts of God or any damages whatsoever inside or around your vendor space of any kind. You agree to all rules and regulations set by the promoter, their employees, and the Town of Maggie Valley.

Items prohibited for sale:

NO items with the event name or logo, pornographic material, alcohol, firearms, or fireworks can be sold. Vendors cannot have games of chance to win a prize without pre-approval.

Thursday Set Up:

- Check in: Thursday from 10 am – 5 pm. No exceptions. No parking on the property the night before.
- Trucks and trailers to be used inside your vending space must arrive by 11 am to prevent you from being blocked by other vendors. Storage vehicles that are outside your vending space can arrive later.
- **Arrival at the grounds:**
 1. Enter the main gate, proceed to park on the left or right shoulder area in the gravel but DO NOT block the entrance. Please be patient, staff will arrive via cart to show you to your vendor space.
 2. After locating your vendor space, confirm the flag posted in the center of your space is correct and matches the name on vendor application.
 3. The painted corners to the left and right of the flag are the front corners of your vendor space facing customers.
 4. Please confirm the electrical cord and water hose distance. If there are any issues, they must be addressed immediately.
 5. Armbands are ONLY issued on Thursday ALL vendors and employees MUST always wear armbands or will be denied entry at main gate. The number issued depends on the size of your space.
 6. Vendor spaces are close together. Confirm your space size to include room for serving windows, trailer tongue, trailer doors and customer access as needed.

Hours of Operation:

- Vendor set up: Thursday 9am-5pm
- Hours open to Vendors: Thursday 9am-7pm, Friday 8am-11pm, Saturday 8am-11pm, Sunday 8am-7pm, Monday 8am-2pm
- Hours open to public: Friday 11am-11pm, Saturday 9am-11pm, Sunday 9am-3pm
- Tear Down Hours: Sunday after 3pm-7 pm and Monday 8am-2pm.
- During hours open to the public all vendors are required to be open. By opening or closing early you are in violation of the event Rules and Regulations and costing yourself and other vendors money.

MAIN GATE CLOSED TO VENDORS:

- During hours of operation to the public we only allow motorcycle traffic at the main gate.
- During hours of operation to the public vendors must use the gate to the left of the main gate at the corner of the parking lot. See map.

Parking on Friday and Saturday:

- To eliminate traffic and make it accessible for emergency vehicles, trucks and trailers that are included as a part of your set up are allowed in the vendor area.
- Support vehicles and employee parking is outside the fence. See map.
- Please be considerate and save the front parking for customers during hours of operation. See map.

- We **DO NOT** allow vehicles to go in and out of the vendor gate throughout the day during hours open to the public.
- Support vehicles and employees are to park in the designated parking area. See map.

Your Vendor Display:

- We expect a professional setup. All tents must be sturdy framed tents. No extended tarps. All tents must be staked down properly and must be prepared to withstand high winds. You are liable for any damages.

Trash and Recycling

- Roll around brown and blue recycling receptacles are for customers only or you will be charged. Do not put YOUR trash in the receptacles. Our staff will not carry your trash to the dumpster before, during or after the event.
- The city, county, and state mandate the recycling of cardboard, cans, and plastic bottles.
- Food Vendors: All cooking oil must be removed from the property and disposed of properly.
- See map for the dumpster location.

Sunday Checkout:

- Check out is Sunday after 3pm until 7 pm and Monday 8am until 2pm.
- **ALL TRASH** must be picked up, including zip ties and cigarette butts.
- **DO NOT** leave bags of trash and empty boxes in your space or at trash receptacles or you will be charged.
- See map for the dumpster location.

Checkout: Please locate staff on the cart doing vendor space inspections. After your space has been inspected and approved by staff your cleaning deposit will automatically be rolled over to the next event. If you want your deposit refunded, contact us by email or phone and it will be refunded to your original payment method.

Camping- YOU MUST ADVISE US IF YOU ARE CAMPING OVERNIGHT!

- RV/ Campers and camping tents are \$35 per night. **PAYMENT SHOULD BE SUBMITTED WITH VENDOR SPACE PAYMENT.** This includes toy haulers, pop-ups, trailers and trucks with roof mounted A/C, any types of RVs, and camping tents. **There are no showers, power, water, or sewer hookups for camping.**
- The Town of Maggie Valley charges a \$35 fee per night for camping and inspects daily and nightly. We collect the camping fees for the city. If you camp and do not pay the fee, you will be billed. Only vendors are allowed to stay overnight, not the public.
- A quiet hour is strictly enforced after 11pm on Thursday and midnight on Friday and Saturday. This means **NO** music, **NO** unloading, **NO** setting up and **NO** campfires.
- Gates are locked after midnight. No one may enter or exit except for emergency vehicles only. After hour emergencies please contact 828-246-2101. We do have staff on the grounds after hours.